



Mathematics (MEI)

Advanced GCE

Unit 4756: Further Methods for Advanced Mathematics

Mark Scheme for January 2012

OCR (Oxford Cambridge and RSA) is a leading UK awarding body, providing a wide range of qualifications to meet the needs of candidates of all ages and abilities. OCR qualifications include AS/A Levels, Diplomas, GCSEs, OCR Nationals, Functional Skills, Key Skills, Entry Level qualifications, NVQs and vocational qualifications in areas such as IT, business, languages, teaching/training, administration and secretarial skills.

It is also responsible for developing new specifications to meet national requirements and the needs of students and teachers. OCR is a not-for-profit organisation; any surplus made is invested back into the establishment to help towards the development of qualifications and support, which keep pace with the changing needs of today's society.

This mark scheme is published as an aid to teachers and students, to indicate the requirements of the examination. It shows the basis on which marks were awarded by examiners. It does not indicate the details of the discussions which took place at an examiners' meeting before marking commenced.

All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

OCR will not enter into any discussion or correspondence in connection with this mark scheme.

© OCR 2012

Any enquiries about publications should be addressed to:

OCR Publications PO Box 5050 Annesley NOTTINGHAM NG15 0DL

Telephone:0870 770 6622Facsimile:01223 552610E-mail:publications@ocr.org.uk

Annotations

Annotation	Meaning
√and ×	
BOD	Benefit of doubt
FT	Follow through
ISW	Ignore subsequent working
M0, M1	Method mark awarded 0, 1
A0, A1	Accuracy mark awarded 0, 1
B0, B1	Independent mark awarded 0, 1
SC	Special case
٨	Omission sign
MR	Misread
Highlighting	
Other abbreviations in mark scheme	Meaning
E1	Mark for explaining
U1	Mark for correct units
G1	Mark for a correct feature on a graph
M1 dep*	Method mark dependent on a previous mark, indicated by *
сао	Correct answer only
oe	Or equivalent
rot	Rounded or truncated
soi	Seen or implied
www	Without wrong working

Subject-specific Marking Instructions

a Annotations should be used whenever appropriate during your marking.

The A, M and B annotations must be used on your standardisation scripts for responses that are not awarded either 0 or full marks. It is vital that you annotate standardisation scripts fully to show how the marks have been awarded.

For subsequent marking you must make it clear how you have arrived at the mark you have awarded.

b An element of professional judgement is required in the marking of any written paper. Remember that the mark scheme is designed to assist in marking incorrect solutions. Correct *solutions* leading to correct answers are awarded full marks but work must not be judged on the answer alone, and answers that are given in the question, especially, must be validly obtained; key steps in the working must always be looked at and anything unfamiliar must be investigated thoroughly.

Correct but unfamiliar or unexpected methods are often signalled by a correct result following an *apparently* incorrect method. Such work must be carefully assessed. When a candidate adopts a method which does not correspond to the mark scheme, award marks according to the spirit of the basic scheme; if you are in any doubt whatsoever (especially if several marks or candidates are involved) you should contact your Team Leader.

c The following types of marks are available.

Μ

A suitable method has been selected and *applied* in a manner which shows that the method is essentially understood. Method marks are not usually lost for numerical errors, algebraic slips or errors in units. However, it is not usually sufficient for a candidate just to indicate an intention of using some method or just to quote a formula; the formula or idea must be applied to the specific problem in hand, eg by substituting the relevant quantities into the formula. In some cases the nature of the errors allowed for the award of an M mark may be specified.

Α

Accuracy mark, awarded for a correct answer or intermediate step correctly obtained. Accuracy marks cannot be given unless the associated Method mark is earned (or implied). Therefore M0 A1 cannot ever be awarded.

В

Mark for a correct result or statement independent of Method marks.

Ε

A given result is to be established or a result has to be explained. This usually requires more working or explanation than the establishment of an unknown result.

Unless otherwise indicated, marks once gained cannot subsequently be lost, eg wrong working following a correct form of answer is ignored. Sometimes this is reinforced in the mark scheme by the abbreviation isw. However, this would not apply to a case where a candidate passes through the correct answer as part of a wrong argument.

- d When a part of a question has two or more 'method' steps, the M marks are in principle independent unless the scheme specifically says otherwise; and similarly where there are several B marks allocated. (The notation 'dep *' is used to indicate that a particular mark is dependent on an earlier, asterisked, mark in the scheme.) Of course, in practice it may happen that when a candidate has once gone wrong in a part of a question, the work from there on is worthless so that no more marks can sensibly be given. On the other hand, when two or more steps are successfully run together by the candidate, the earlier marks are implied and full credit must be given.
- e The abbreviation ft implies that the A or B mark indicated is allowed for work correctly following on from previously incorrect results. Otherwise, A and B marks are given for correct work only differences in notation are of course permitted. A (accuracy) marks are not given for answers obtained from incorrect working. When A or B marks are awarded for work at an intermediate stage of a solution, there may be various alternatives that are equally acceptable. In such cases, exactly what is acceptable will be detailed in the mark scheme rationale. If this is not the case please consult your Team Leader.

Sometimes the answer to one part of a question is used in a later part of the same question. In this case, A marks will often be 'follow through'. In such cases you must ensure that you refer back to the answer of the previous part question even if this is not shown within the image zone. You may find it easier to mark follow through questions candidate-by-candidate rather than question-by-question.

- f Wrong or missing units in an answer should not lead to the loss of a mark unless the scheme specifically indicates otherwise. Candidates are expected to give numerical answers to an appropriate degree of accuracy, with 3 significant figures often being the norm. Small variations in the degree of accuracy to which an answer is given (e.g. 2 or 4 significant figures where 3 is expected) should not normally be penalised, while answers which are grossly over- or under-specified should normally result in the loss of a mark. The situation regarding any particular cases where the accuracy of the answer may be a marking issue should be detailed in the mark scheme rationale. If in doubt, contact your Team Leader.
- g Rules for replaced work

If a candidate attempts a question more than once, and indicates which attempt he/she wishes to be marked, then examiners should do as the candidate requests.

Mark Scheme

If there are two or more attempts at a question which have not been crossed out, examiners should mark what appears to be the last (complete) attempt and ignore the others.

NB Follow these maths-specific instructions rather than those in the assessor handbook.

h For a *genuine* misreading (of numbers or symbols) which is such that the object and the difficulty of the question remain unaltered, mark according to the scheme but following through from the candidate's data. A penalty is then applied; 1 mark is generally appropriate, though this may differ for some units. This is achieved by withholding one A mark in the question.

Note that a miscopy of the candidate's own working is not a misread but an accuracy error.

C	Question		Answer	Marks	Guidance		
1	(a)	(i)		G2 [2]	A fully correct curve Give G1 for one error, e.g. incorrect form at O, lack of clear symmetry, sharp point at RH extremity		
1	(a)	(ii)	Area = $\frac{1}{2} \int_{0}^{2\pi} (1 + \cos\theta)^2 d\theta$	M1	Integral expression involving $(1 + \cos \theta)^2$		
			$=\frac{1}{2}\int_{0}^{2\pi} \left(1+2\cos\theta+\cos^{2}\theta\right)d\theta$	A1	Correct expanded integral expression, incl. limits	Limits may be implied by later work. Penalise missing ½ here (max. 4/6)	
			$=\frac{1}{2}\int_{0}^{2\pi}\left(\frac{3}{2}+2\cos\theta+\frac{1}{2}\cos 2\theta\right)d\theta$	M1	Using $\cos^2 \theta = \frac{1}{2} + \frac{1}{2}\cos 2\theta$	Allow sign or factor errors	
			$=\frac{1}{2}\left[\frac{3}{2}\theta+2\sin\theta+\frac{1}{4}\sin 2\theta\right]_{0}^{2\pi}$	A2	Correct result of integration	Give A1 for one error in this expression	
			$=\frac{3}{2}\pi$	A1	Dependent on previous A2		
				[6]			
1	(b)		$\sin x = x - \frac{1}{6}x^3 \dots$				
			$\cos x = 1 - \frac{1}{2}x^2 \dots$	B1	Both series correct as far as second term	Ignore higher-order terms. Allow denominators left as 2!, 3!	
			$\tan x \approx \left(x - \frac{1}{6}x^3\right) \left(1 - \frac{1}{2}x^2\right)^{-1}$	M1	Using $\tan x = \frac{\sin x}{\cos x}$	Allow even if no further progress but must be used, not just stated	

C	Question		Answer	Marks	Guidance		
			$= \left(x - \frac{1}{6}x^{3}\right) \left(1 + \frac{1}{2}x^{2} +\right)$	M1	Using binomial expansion. Dependent on first M1	If methods mixed, mark to benefit of candidate	
			$= x + \frac{1}{2}x^3 - \frac{1}{6}x^3 + \dots$	M1	Expanding brackets. Dependent on previous M1		
			$= x + \frac{1}{3}x^3 \dots$	A1A1	$a = 1, b = \frac{1}{3}$ correctly obtained	Dependent on both M1s. Deduct 1 for each additional term (*)	
			OR $\frac{x - \frac{1}{6}x^3}{1 - \frac{1}{2}x^2} = ax + bx^3$ M1		Using $\tan x = \frac{\sin x}{\cos x}$		
			$\Rightarrow x - \frac{1}{6}x^{3} = (1 - \frac{1}{2}x^{2})(ax + bx^{3}) = ax + (b - \frac{1}{2}a)x^{3} + \dots M1$		Attempting to compare coeffs.		
			$\Rightarrow a = 1$ A1		Correctly obtained	As (*)	
			$b - \frac{1}{2}a = -\frac{1}{6}$ M1		Obtaining <i>b</i>		
			$\Rightarrow b = \frac{1}{3}$ A1]	Correctly obtained	As (*)	
			OR $f(x) = \tan x \Rightarrow f'(x) = \sec^2 x$ $f''(x) = 2 \sec^2 x \tan x$ M1 $f'''(x) = 4 \sec^2 x \tan^2 x + 2 \sec^4 x$ M1 f(0) = 0, f'(0) = 1, f''(0) = 0, f'''(0) = 2		Attempting first two derivatives Attempting third derivative	Using the product rule	
			$f(x) = f(0) + xf'(0) + \frac{x^2 f''(0)}{2!} + \dots$ M1		Applying Maclaurin series. Dependent on first M1		
			$= x + \frac{1}{3}x^3 \dots $ A1A1		Correctly obtained	As (*)	
1	(a)			[6]			
1	(C)		$\int_{0}^{1} \frac{1}{\sqrt{1 - \frac{1}{4}x^{2}}} dx = \int_{0}^{1} \frac{2}{\sqrt{4 - x^{2}}} dx = \left[2 \arcsin \frac{x}{2} \right]_{0}^{1}$	M1	arcsin alone, or any sine substitution		
				A1	2 and $\frac{x}{2}$		
			$=2\left(\frac{\pi}{6}-0\right)$	M1	Using limits. Dependent on first M1	No need to see explicit use of $x = 0$ Limits wrong way round M0	
			$=\frac{\pi}{2}$	A1	Evaluated in terms of π		
			5	[4]			

C	Question		Answer	Marks	Gu	idance
2	(a)		$C + jS = 1 + ae^{j\theta} + a^2 e^{2j\theta} + \dots$	M1	Forming $C + jS$ as a series of powers	$a^{2}(\cos 2\theta + j\sin 2\theta)$ insufficient. Powers must be correct
			This is a geometric series with $r = ae^{j\theta}$	M1	Identifying G.P. and attempting sum. Dependent on first M1	
			Sum to infinity = $\frac{1}{1 - ae^{j\theta}}$	A1		
			$=\frac{1}{1-ae^{j\theta}}\times\frac{1-ae^{-j\theta}}{1-ae^{-j\theta}}$	M1*	Multiplying numerator and denominator by $1 - ae^{-j\theta}$ o.e.	
			$=\frac{1-ae^{-j\theta}}{1-ae^{j\theta}-ae^{-j\theta}+a^2}$	M1	Multiplying out denominator. Dependent on M1*	Use of FOIL with powers combined correctly (allow one slip)
			$=\frac{1-a(\cos\theta-j\sin\theta)}{1-2a\cos\theta+a^2}$	M1	Introducing trig functions. Dependent on M1*	Condone e.g. $e^{-j\theta} = \cos\theta + j\sin\theta$
			$=\frac{1-a\cos\theta}{1-2a\cos\theta+a^2}+\frac{aj\sin\theta}{1-2a\cos\theta+a^2}$			
			$\Rightarrow C = \frac{1 - a\cos\theta}{1 - 2a\cos\theta + a^2}$	E1		Answer given. www which leads to C
			and $S = \frac{a\sin\theta}{1 - 2a\cos\theta + a^2}$	A1		
				[8]		
2	(b)		Modulus = 2	B1		
			Argument = $\frac{2\pi}{3}$	B1		
			$\Rightarrow -1 + j\sqrt{3} = 2e^{j\frac{2\pi}{3}}$			
			\Rightarrow fourth roots have $r = \sqrt[4]{2}$	B1		Allow 1.19 or better
			and $\theta = \frac{\pi}{6}$			
				M1	\div arg z by 4 and adding $\frac{\pi}{2}$	$\alpha = \pi + 2k\pi$
			\Rightarrow roots are $\sqrt[4]{2}e^{j\frac{\pi}{6}}, \sqrt[4]{2}e^{j\frac{2\pi}{3}}, \sqrt[4]{2}e^{j\frac{7\pi}{6}}, \sqrt[4]{2}e^{j\frac{5\pi}{3}}$	Δ1	All arguments correct	$\theta = \frac{1}{6} + \frac{1}{4}$ scores M1;
			• • • • • • • • • •	AI		<i>k</i> = 0, 1, 2, 3 (or -2, -1, 0, 1) A1

4756

C	Question		Answer	Marks	Guidance		
			$\begin{bmatrix} z_{1} & & & \\ & & z_{2} & & \\ & & & z_{1} & & \\ & & & & z_{2} & & \\ & & & & z_{1} & & \\ & & & & & & z_{1} & & \\ & & & & & & z_{1} & & & z_{1} & & \\ & & & & & & z_{1} & & & \\ & & & & & & z_{1} $	G1 G1ft G1ft M1 A1	Position of z Roots forming square Position of product Attempting to find product Or $-\frac{\pi}{3}$ o.e.	In 2^{nd} quadrant Ignore marked angles Correct or their $-z$ Must consider both modulus and argument	
3	(i) (ii)		$\mathbf{M} - \lambda \mathbf{I} = \begin{pmatrix} 3 - \lambda & -1 & 2 \\ -4 & 3 - \lambda & 2 \\ 2 & 1 & -1 - \lambda \end{pmatrix}$ $\det(\mathbf{M} - \lambda \mathbf{I}) = (3 - \lambda)[(3 - \lambda)(-1 - \lambda) - 2]$ $+ 1[-4(-1 - \lambda) - 4] + 2[-4 - 2(3 - \lambda)]$ $= (3 - \lambda)(\lambda^2 - 2\lambda - 5) + 4\lambda + 2(2\lambda - 10)$ $= -\lambda^3 + 5\lambda^2 - \lambda - 15 + 4\lambda + 4\lambda - 20$ $\Rightarrow \lambda^3 - 5\lambda^2 - 7\lambda + 35 = 0$ $\Rightarrow (\lambda - 5)(\lambda^2 - 7) = 0$ $\lambda = \pm \sqrt{7}$	M1 A1 M1 E1 [4] M1 A1 M1 A1	Obtaining det($\mathbf{M} - \lambda \mathbf{I}$) Any correct form Multiplying out. Dep. on first M1 Factorising, obtaining a quadratic Correct quadratic Solving quadratic	Answer given If M0, give B1 for substituting $\lambda = 5$ Allow 2.65 or better	

C	Questi	on	Answer	Marks	Gu	idance
3	(iii)		$\lambda = 5 \Longrightarrow \begin{pmatrix} -2 & -1 & 2 \\ -4 & -2 & 2 \\ 2 & 1 & -6 \end{pmatrix} \begin{pmatrix} x \\ y \\ z \end{pmatrix} = \begin{pmatrix} 0 \\ 0 \\ 0 \end{pmatrix}$			
			$\Rightarrow -2x - y + 2z = 0$ -4x - 2y + 2z = 0 2x + y - 6z = 0 $\Rightarrow z = 0, y = -2x$	M1 M1	Two independent equations	Need to multiply out, unless implied by later work
			$\Rightarrow \text{ eigenvector is } \begin{pmatrix} 1 \\ -2 \\ 0 \end{pmatrix}$	Al		
			$\Rightarrow \text{ eigenvector of unit length is } \frac{1}{\sqrt{5}} \begin{pmatrix} 1\\ -2\\ 0 \end{pmatrix}$	A1ft	$\frac{1}{\sqrt{5}}$ f.t. their eigenvector	
			$\mathbf{M}^2 \mathbf{v}$ has magnitude 25 in direction of \mathbf{v}	D1		
			$\mathbf{M}^{-1}\mathbf{v}$ has magnitude $\frac{1}{5}$ in direction of \mathbf{v}	B1 B1 [6]	Directions c.a.o.	May be given as column vectors
3	(iv)		$\lambda^{3} - 5\lambda^{2} - 7\lambda + 35 = 0$ $\Rightarrow \mathbf{M}^{3} - 5\mathbf{M}^{2} - 7\mathbf{M} + 35\mathbf{I} = 0$ $\Rightarrow \mathbf{M}^{4} = 5\mathbf{M}^{3} + 7\mathbf{M}^{2} - 35\mathbf{M}$ $= 5(5\mathbf{M}^{2} + 7\mathbf{M} - 35\mathbf{I}) + 7\mathbf{M}^{2} - 35\mathbf{M}$	M1 A1 M1	Using Cayley-Hamilton Theorem Correct expression involving M^4 and non-negative powers of M Substituting for M^3 and obtaining expression in required form	Condone omitted I
			$= 32\mathbf{M}^2 - 175\mathbf{I}$	A1 [4]	a = 32, b = 0, c = -175	

C	Question		Answer	Marks	Guidance		
4	(i)		$\tanh t = \frac{e^{t} - e^{-t}}{e^{t} + e^{-t}}$	B1	$\operatorname{Or} \frac{e^{2t} - 1}{e^{2t} + 1}$	Condone other variables used	
				G1	Correct shape		
			-1-	G1	Asymptotes at $y = \pm 1$.	If text and graph conflict, mark what	
				[3]	Dependent on first GI	is shown on the graph	
4	(ii)		$y = \operatorname{artanh} x \Longrightarrow x = \operatorname{tanh} y$				
			$\Rightarrow x = \frac{e^{y} - e^{-y}}{e^{y} + e^{-y}}$ $\Rightarrow x(e^{y} + e^{-y}) = e^{y} - e^{-y}$	M1	First stap in rearrangement	Or $x = \frac{e^{2y} - 1}{e^{2y} + 1}$ Variables the right way round at	
			$\rightarrow x(c + c) - c - c$	1011	Thist step in rearrangement	some stage, and clearing fractions	
			$\Rightarrow xe^{y} + xe^{-y} = e^{y} - e^{-y}$				
			$\Rightarrow xe^{y} + e^{y} = e^{y} - xe^{y}$ $\Rightarrow e^{-y}(1+x) = e^{y}(1-x)$				
			1 + r	M1	Obtaining e^{2y} in terms of r	Dependent on first M1	
			$\Rightarrow e^{2y} = \frac{1+x}{1-x}$	Al	obuininge in terms of x		
			$\Rightarrow 2y = \ln\left(\frac{1+x}{1-x}\right)$				
			\Rightarrow artanh $x = \frac{1}{2} \ln \left(\frac{1+x}{1-x} \right)$	E1		Answer given	
			Valid for $-1 < x < 1$	B1	Independent		
				[5]			

Q	uesti	on	Answer	Marks	Gu	idance
4	(iii)		$\tanh y = x$			
			$\Rightarrow \operatorname{sech}^2 y \frac{dy}{dx} = 1$			
			$\Rightarrow \frac{dy}{dx} = \frac{1}{\operatorname{sech}^2 y} = \frac{1}{1 - \tanh^2 y}$	M1	Differentiating and explicitly attempting to express in terms of tanh y	
			$=\frac{1}{1-x^2}$	E1	Correctly obtained	
			$y = \frac{1}{2} \ln\left(\frac{1+x}{1-x}\right) = \frac{1}{2} \ln(1+x) - \frac{1}{2} \ln(1-x)$			
			$\Rightarrow \frac{dy}{dx} = \frac{1}{2} \times \frac{1}{1+x} - \frac{1}{2} \times \frac{-1}{1-x}$	M1 A1	Attempting logarithmic diff. Any correct form	
			$= \frac{1}{2} \times \frac{1 - x + 1 + x}{(1 + x)(1 - x)}$			
			$=\frac{1}{1-x^2}$	E1	Convincing manipulation	
				[5]		
4	(iv)		$\frac{1}{2}$	M1	Using integration by parts	With $u = \operatorname{artanh} x$, $v' = 1$ and $v = x$
			$\int_{0} \arctan x dx = [x \arctan x]_{0}^{2} - \int_{0} \frac{1}{1 - x^{2}} dx$	A1	This line correct	Condone omitted limits
			$=\frac{1}{2}\operatorname{artanh}\frac{1}{2} - \left[-\frac{1}{2}\ln(1-x^2)\right]_{0}^{\frac{1}{2}}$	A1	$-\frac{1}{2}\ln(1-x^2)$	Or $-\frac{1}{2}\ln(1-x) - \frac{1}{2}\ln(1+x)$
			$=\frac{1}{4}\ln\left(\frac{1+\frac{1}{2}}{1-\frac{1}{2}}\right)+\frac{1}{2}\ln\frac{3}{4}$	M1	Applying limits and using (ii) in result of integration	Must be exact
			$=\frac{1}{4}\ln 3 + \frac{1}{4}\ln \frac{9}{16}$			
			$=\frac{1}{4}\ln\frac{27}{16}$	E1	Convincing manipulation www	Answer given
				[5]		

G	Question		Answer	Marks	Gu	idance
5	(i)		$((x+1)^{2} + y^{2})((x-1)^{2} + y^{2}) = 1$			
			$\Rightarrow (x^{2} + 2x + 1 + y^{2})(x^{2} - 2x + 1 + y^{2}) = 1$			
			$\Rightarrow (r^2 + 2r\cos\theta + 1)(r^2 - 2r\cos\theta + 1) = 1$	M1	Using $r^2 = x^2 + y^2$ and $x = r \cos \theta$	
			$\Rightarrow (r^2 + 1)^2 - 4r^2 \cos^2\theta = 1$			
			$\Rightarrow r^4 + 2r^2 = 4r^2 \cos^2\theta$	E1	Correctly obtained	
			$\Rightarrow r^4 = 2r^2(2\cos^2\theta - 1)$			
			$\Rightarrow r^4 = 2r^2 \cos 2\theta$	M1	Using $\cos 2\theta = 2\cos^2\theta - 1$	
			$\Rightarrow r^2 = 2 \cos 2\theta$	E1	Correctly obtained	
				[4]		
5	(ii)		$r^2 \ge 0 \Longrightarrow \cos 2\theta \ge 0$	M1	Considering $\cos 2\theta \ge 0$	
			$\rightarrow 0 < \rho < \pi$ $3\pi < \rho < 5\pi$ $7\pi < \rho < 2\pi$	A 1	Or B2. Inequalities must be non-	Or $\pi \in \rho \in \pi$ $3\pi \in \rho \in 5\pi$
			$\Rightarrow 0 \ge 0 \ge \frac{1}{4}, \frac{1}{4} \ge 0 \ge \frac{1}{4}, \frac{1}{4} \ge 0 \ge 2\pi$	AI	strict	$OI - \frac{1}{4} \ge 0 \ge \frac{1}{4}, \frac{1}{4} \ge 0 \ge \frac{1}{4}$
				G2 [4]	Curve must be complete. Award G1 for a curve with one error	
5	(iii)	(A)	k = 1:			
				G1	Curve must be complete	

4756

Questi	on	Answer	Marks	Gu	idance
(B)		k = 2: For $k = 1$, the gradients at the pole are finite For $k = 2$, they appear to be infinite k = 4: Tends to circle as k tends to infinity	G2 B1 G2 B1	Curve must be complete. Award G1 for a curve with one error Curve must be complete. Award G1 for a curve with one error	For G2, curve must appear sufficiently different from case $k = 1$
5 (iv)		k1	[7]		
5 (IV)		As $k \rightarrow -2$, the curve retains its figure-of-eight shape, but contracts towards the origin	G2 B1 [3]	Curve must be complete. Award G1 for a curve with one error	

OCR (Oxford Cambridge and RSA Examinations) 1 Hills Road Cambridge CB1 2EU

OCR Customer Contact Centre

Education and Learning

Telephone: 01223 553998 Facsimile: 01223 552627 Email: general.qualifications@ocr.org.uk

www.ocr.org.uk

For staff training purposes and as part of our quality assurance programme your call may be recorded or monitored

Oxford Cambridge and RSA Examinations is a Company Limited by Guarantee Registered in England Registered Office; 1 Hills Road, Cambridge, CB1 2EU Registered Company Number: 3484466 OCR is an exempt Charity

OCR (Oxford Cambridge and RSA Examinations) Head office Telephone: 01223 552552 Facsimile: 01223 552553



